STUDENT FINANCIAL SERVICES

RESOURCES & SUPPORT
CLEARING THE PATH TO EXCELLENCE

MEET YOUR ADVISER

HAVE QUESTIONS? NEED HELP?
If you need to connect with a financial aid adviser, financial aid assistance is available at Wyman Park, Monday – Friday, from 8:30 a.m. to 4:30 p.m.
In-Person and Virtual Walk-In Hours will allow you one-on-one time to ask questions about your financial aid package and the process.

MEET JAY

QUESTIONS? ASK JAY!
Many of your questions about financial aid and payment options at JHU can be answered by reviewing the information on our website or interacting with our Financial Aid ChatBot, Jay. Have you had an opportunity to engage with Jay? Jay is super helpful!

LOGIN TO SIS SELF-SERVICE
FINANCIAL AID PORTAL LINK
Here’s how you can determine your aid: Log into SIS Self-Service, and navigate to the Financial Aid tab to view the status of your documents, your financial aid award, and financial aid disbursement information.

REQUEST RECONSIDERATION
SUBMIT YOUR REQUEST
If your family's financial circumstances have changed, you can request a reconsideration of your financial aid at any time during the academic year.

EXPLORE SFS FINANCIAL WELLNESS & VIDEO LIBRARY
KICK-START YOUR FINANCIAL GOAL SETTING
Start your journey here by exploring important topics such as budgeting, money management, and credit. Our easy-to-navigate video library will help all students make responsible choices and prepare for life during, and after Hopkins.

Student Financial Services
If you need to reach Student Financial Services, we are here to help and encourage you to contact us.

OFFICE HOURS:
Monday – Friday, 8:30 a.m. – 4:30 p.m. ET
Phones are open Monday – Friday, 8:30 a.m. – 5:00 p.m. ET